



- Q. I would like additional opportunities for doctrinal/more in-depth teaching. Is that something that is on the way?**
- A. Yes! One of our initiatives this year is to partner with the online service “Blackboard” to offer doctrinal classes taught by our pastors both online and in person. This is scheduled to begin development in the first quarter of the year.
- Q. Is there any way we could change the way we do “Happening on the Hill?”**
- A. We have been evaluating the manner in which information is communicated to everyone. It is important that the events and ministry opportunities at Harmony Hill are communicated in a timely fashion. However, we completely understand the necessity of relieving our Children’s workers and dismissing services in an expeditious manner. Happening on the Hill is under evaluation and may be modified after the first of the year.
- Q. Could we offer healthier snack options in the Worship Mall?**
- A. At one time we offered fresh fruit and other healthy options in the Worship Mall; however, it was difficult to keep various options from spoiling before they were consumed. With the advent of the mall renovation coming in the first quarter of this next year, snack options will be reevaluated.
- Q. We are raising our grandchildren. Are there any plans to provide specific programs for us?**
- A. We have not previously provided for this type of scenario, but that does not mean it would not be helpful and of value to do so now. Since this has been requested, it is being evaluated. Look for an update in January.

**Q. There's no music on the CDs recorded for each service, or on our TV broadcast. Why?**

A. We previously had an issue securing both the broadcast and distribution rights to the music performed in our services. This has now been resolved and music will be included in our broadcast and physical distribution media beginning in January.

**Q. The traffic situation at our church is getting REALLY congested. How are we addressing this?**

A. The Executive Pastor is working with both the Elders and PMT to secure a site planner who specializes in traffic flow and parking. This is a critical initiative to be resolved in 2015.

**Q. Why are the church offices closed from 12:00-1:00pm everyday?**

A. Most of our staff eats lunch at noon. However, we understand that you do too, and that may be the only time you can get by or call the church. Therefore, plans to keep the church office open during the lunch hour are being evaluated.

**Q. Are there any plans to more fully engage special needs children, specifically in the new children's ministry?**

A. All children deserve to hear about the love of Jesus. We are using our reasonable best efforts to provide a place for special needs children to learn about Jesus in a way that is meaningful to them every week in the new children's ministry.

**Q. It seems like only certain people are picked to go on Mission trips. Is this true, or how do I sign up to go on a Mission trip, such as to Niger?**

A. Mission trips are open to all members of Harmony Hill. To volunteer for service, contact Pastor Ben in the church office.

**Q. We need a Spanish Ministry. Are there any plans to begin one?**

A. We agree! This is under evaluation so that when the infrastructure is in place, a Spanish Ministry may be launched.

**Q. My question isn't answered here, how can I get it answered?**

A. We will be happy to answer any questions you have. If it is a spiritual or doctrinal (Bible) question, go to the Harmony Hill website, and click the button marked Bible Question. If it is a general, policy, procedure, or other question, click the button marked General Question.